



Get Connected. Get Help.™



211 Community Needs and Resources: COVID-19 Pandemic

As we all operate in our new reality with COVID-19, many of our friends and neighbors, especially those from our most vulnerable communities, still need our support. On behalf of our entire Delaware 211 team, we want to thank every community-based organization for your efforts to operate safely and still serve. There have been many questions over the last few months, but food, utilities and health information are consistently among the highest needs through 211. Below are a few available resources that can help. Please share this with your network to make sure those who can benefit from this information, receive it.

For more information and help finding available resources, please continue to call and encourage those in need during this difficult time to dial 2-1-1.

Sincerely,

Your Delaware 211 Team



Food Resources

Food Bank of Delaware is hosting three drive-thru mobile pantries for struggling families in Kent Sussex and New Castle Counties

<https://www.fbd.org/covid-19-updates/>

Dept. of Education: Child Nutrition Sites

<https://www.doe.k12.de.us/page/4149>

Families can visit any of these meals sites. The site does not need to be in your home district or at the school your child attends.



Utilities Assistance

Comcast/Xfinity is offering qualifying low-income families two months of free internet access followed by a rate of \$9.95 per month following the first 60 days. Additionally, xfinity has free WIFI hotspots across the county.

Here is a link to more information about Comcast's Internet Essentials Program:

<https://www.internetessentials.com/>

Here is a link to more information on accessing Xfinity WIFI hotspots including instructions and an interactive map to find available locations:

www.xfinity.com/wifi



Health Resources

St. Francis Healthcare - St. Clare Medical Outreach Van

As a full-service doctor's office on wheels, the Saint Clare Medical Outreach Van travels the streets of Wilmington and New Castle County delivering medical care to people who are homeless, poor and uninsured. Visit the following link to learn more and see an operating schedule.

<https://www.stfrancishealthcare.org/philanthropy/our-charity-care-programs/saint-clare-mobile-outreach-program/>

Westside Family Health Care (All Locations)

<https://www.westsidehealth.org/>

If you are coming into our health centers and you have a fever, cough, and/or have traveled outside the USA, please call 302-224-6800 to discuss your symptoms before coming into the office. For the safety of all patients, staff, and our community, we recommend that you limit the number of family or caregivers that join you at your appointment.

Henrietta Johnson (All Locations)

<https://www.himc.org/>

If you are coming into our health centers and you have a fever, cough,

and/or have traveled outside the USA, please call 302-655-6187 to discuss your symptoms before coming into the office. For the safety of all patients, staff, and our community, we recommend that you limit the number of family or caregivers that join you at your appointment.

La Red (All Locations)

<http://www.laredhealthcenter.org/>

If you are coming into our health centers and you have a fever, cough, and/or have traveled outside the USA, please call 302-855-1233 to discuss your symptoms before coming into the office. For the safety of all patients, staff, and our community, we recommend that you limit the number of family or caregivers that join you at your appointment.

Hope Medical Clinic

<https://www.hopeclinicde.com/>

Operating as normal at this point

