Dear Parent/Guardian

Tutor.com for Military Families is a Department of Defense-funded program that provides online tutoring and homework help at no charge to all K-12 students in eligible military families.

At Tutor.com:

- Students can log on to Tutor.com/military 24/7 to have a one-to-one tutoring session with one of our live, expert tutors in all core math, science, social studies, and English subjects as well as languages, AP subjects, test prep and more. There are currently more than 120 subjects available.
- Students and tutors always work anonymously, and no personal info is shared during sessions.
- Tutoring sessions take place in an online classroom, where a student and tutor communicate using text chat, or voice chat (optional), drawing on the interactive whiteboard and file sharing. No video cameras are used.
- Each tutor undergoes a rigorous background check and probationary period to become a Tutor.com tutor.
- Tutor.com employs nearly 4,000 tutors to help your student day or night from any internet connected device anywhere in the world.
- Military-connected students consistently report that using Tutor.com to get help when they need it improves their grades and confidence.

All military students in the Caesar Rodney School District can now automatically access the Tutor.com service by going to http://www.tutor.com/caesarrodney OR via the Tutor.com link in Clever.

Username: Your CR Google Account (without @cr.k12.de.us)
Password: apple

If you have any questions about Tutor.com for Military Families you may visit the website at www.tutor.com/military or email their program manager, Maureen Haney, at maureen.haney@tutor.com.
Safe and Anonymous
All tutors must pass a rigorous application process including an extensive background check. No personal information is shared between student and tutor. All work is completed in our recorded classroom.

FREE for Eligible Students
There is NO cost to eligible students to use Tutor.com for U.S. Military Families and you will not be asked to purchase anything.

Personalized Learning Sessions
Every Tutor.com session is personalized to meet the needs of your student, from remedial to advanced levels. It focuses on conceptual learning and critical thinking—not just quick answers.

Covers 60+ Subjects
Students can get help in math, science, English, writing, social studies, Spanish, computer literacy, AP® courses, and more. We also provide job search assistance.

More than Just Homework Help
Tutors assist students with specific homework problems but can also help with concept review, writing assignments, test prep, and more.

Extends the Learning Day
With over 3,000 tutors on board and 24/7 access, Tutor.com can help students at their moment of need, no matter when that may be.

Supports Student Achievement
95% of students who use Tutor.com say it helps them complete their homework and improve their grades.* Students come to class better prepared and ready to learn.

Builds Confident Learners
Students of all skill levels can get help from a tutor. In fact, 97% of students responding to our post-session surveys have said that using Tutor.com makes them feel more confident in their learning.

Is Easy to Use and Accessible from Anywhere
Wherever students have online access—at home, at school and anywhere in between—they can connect to a tutor using any computer or mobile device. Sign up is quick & easy!

Endorsed by Parents
“This service has been excellent and wonderful. My 7-year-old son is actually motivated to do his HW because of it. Thank you so much!”

*Based on 2018 post-session Tutor.com student surveys.
# 100+ Subjects

## Math*
- Elementary Math
- Middle Grades Math
- Basic Math
- Pre-Algebra
- Algebra
- Algebra II
- Geometry
- Trigonometry
- Pre-Calculus
- Calculus
- Multivariable Calculus
- Statistics
- Discrete Math
- Finite Mathematics
- AP® and IB® Subjects

## Science*
- Elementary Science (Grades 1-8)
- Earth Science
- Biology
- Anatomy & Physiology
- Chemistry
- Organic Chemistry
- Physics
- Microbiology
- AP® and IB® Subjects

## English
- Essay Writing
- Reading
- Vocabulary
- Grammar
- Literature

## English Language Learners (ELL)
- Reading Help
- English Language Use
- English Writing
- Types of Writing

## Social Studies*
- Geography
- U.S. History
- European History
- World History
- Civics & Government
- Intro to Criminal Justice
- AP® and IB® Subjects

## Social Science
- Introductory Psychology
- Introductory Sociology
- Research Methods

## World Languages:
- Spanish, French, German, Italian, Arabic
- Grammar
- Writing
- Reading Comprehension

## Computer Literacy
- MS Excel, PowerPoint, & Word
- Programming: Java
- Programming: C++

## Test Prep
- SAT®
- ACT®
- PSAT®
- And more

## Nursing/Allied Health
- Medical Surgical
- Pharmacology
- Healthcare/Health Services
- Care Plans
- Pathophysiology
- Medical Terminology
- NCLEX Test Prep
- And more

## Student Success Coaching
- Study & Life Skills
- Parent Coaching

## GED/HiSET/TASC Prep

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* *Bilingual Spanish-speaking tutors are available for some math, science and social studies subjects.*

Visit [www.tutor.com/military/eligibility](http://www.tutor.com/military/eligibility) for full funding and program eligibility details. The appearance of the U.S. Department of Defense (DoD) visual information does not imply or constitute DoD endorsement. PSAT and SAT are a registered trademark of College Board, which is not affiliated with and does not endorse this product. ACT is a registered trademark of ACT, Inc.
Frequently Asked Questions

What is Tutor.com for U.S. Military Families?
Tutor.com for U.S. Military Families (Tutor.com/military), funded by the U.S. Department of Defense (DoD) and Coast Guard Mutual Assistance (CGMA), is a program that allows eligible students in grades kindergarten through college to connect to a live tutor online at any time (24/7/365) for one-to-one help with homework, studying, test prep and more, at no cost.

Who is eligible to use Tutor.com/military?

<table>
<thead>
<tr>
<th>DoD or Coast Guard Affiliation</th>
<th>Dependents</th>
<th>Service Member/Federal Personnel</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Child (Grades K-12)</td>
<td>Child (College)</td>
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<tr>
<td>Funded by the U.S. Department of Defense (DoD)</td>
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<td></td>
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<tr>
<td>Army, Navy, Air Force, &amp; Marine Corps (Active Duty, Reserve, National Guard, Wounded Warrior &amp; Survivor of KIA)</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>DoD Civilians</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Students attending schools operated and funded by DoDEA</td>
<td>✓</td>
<td>n/a</td>
</tr>
<tr>
<td>Cadets: DoD Service Academies</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>Cadets: ROTC &amp; NROTC</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Funded by Coast Guard Mutual Assistance (CMGA)</td>
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<tr>
<td>Coast Guard (Active Duty &amp; Reserve)</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Cadets and Cadet Candidates: Coast Guard Academy</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>Coast Guard Civilians</td>
<td>✓</td>
<td>✓</td>
</tr>
</tbody>
</table>

DoD and Coast Guard military service members, civilian personnel, and dependent family members are all eligible to use Tutor.com/military when the service member is in either active/full-time or part-time/traditional drilling status, wherever they are located.

Who can we contact with questions?
Email questions about Tutor.com/military to militarysupport@tutor.com.

Complete and current program eligibility details are available at www.tutor.com/military/eligibility.
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Who are the tutors?
Every Tutor.com tutor is a carefully screened expert. Our team of more than 3,000 tutors includes certified teachers, college professors, and other professionals. We actively recruit military spouses, and many of our tutors are affiliated with the U.S. military, such as retirees and Veterans.

How does Tutor.com work?
Tutor.com has more than 3,000 background-checked tutors that provide expert, on-demand academic support, 24/7. Eligible students worldwide can access the online service from any Internet-enabled device for real-time help in more than 100 subjects, plus standardized test prep and more. Students and tutors work one-to-one in a secure online classroom; that uses text or voice chat, interactive whiteboard, graphing calculator, file sharing, text editor and more.

In addition to receiving real-time tutoring and homework help on demand, students can also choose to schedule future online tutoring sessions and submit papers for offline tutor review. Feedback on papers, essays and other writing projects that a student uploads and submits for tutor review will be available in “My Sessions” in a student’s Tutor.com account within 12 hours. Regardless of how a student works with a tutor, a tutor will not simply provide answers, but will help a student learn how to approach a question and come to an answer.

Is Tutor.com safe for children to use?
Yes. Tutor.com’s commitment to student safety includes a rigorous tutor screening, background check and mentoring process, plus ongoing session reviews. Students and tutors work together anonymously; no personal information is exchanged during tutoring sessions, and webcams are not used. All session activity is recorded for quality control.

Additionally, Tutor.com adheres to Federal Child Online Privacy Protection Act (COPPA) regulations. When a student creates an account, a date of birth (DOB) must be entered. Tutor.com does not store a student’s DOB, but does ask for the DOB to determine whether a student is aged 13 or older. For students who are under age 13, Tutor.com account information, including email addresses, is scrambled and not stored, and some program features are disabled.

Which subjects can students get help with?
Tutor.com/military has expert tutors in over 100 subjects. Access the subject list at www.tutor.com/military.

Can a student use get help regardless of the school a student is attending?
Yes. Tutor.com/military academic support is available to all eligible students, regardless of which school they’re attending or curriculum they are following. Our tutors do not “teach” topics or lessons, but rather help students better understand how to answer the questions students bring to their tutoring sessions.

Who funds the program?
Tutor.com for U.S. Military Families is funded by the Department of Defense (DoD) MWR Library Program and Coast Guard Mutual Assistance (CGMA). Those who fund the program determine eligibility for its use. Long-term availability of the program is not guaranteed and may change.

Which service members are NOT eligible to use Tutor.com/military?
Military retirees and other Federal personnel who are separated from service and no longer employed by the DoD or Coast Guard, and their family members, are not currently funded and eligible to use Tutor.com/military. Those who fund the program determine eligibility for its use. Complete program and current eligibility details and are available at www.tutor.com/military/eligibility.

Tutor.com for U.S. Military Families is funded by the Department of Defense (DoD) MWR Library Program and Coast Guard Mutual Assistance (CGMA). Those who fund the program determine eligibility for its use. Long-term availability of the program is not guaranteed. Check student eligibility requirements at www.tutor.com/military/eligibility. Tutor.com for U.S. Military Families is a trademark of Tutor.com, Inc. | 2020_MIL_FAQ_Sheet

Email questions about Tutor.com/military to militarysupport@tutor.com.
Navigating the many challenges of school can be stressful—but what if you could get the extra guidance you need, online and on demand?

Tutor.com’s Study Skills Coaches are here to give you the help you need to succeed, no matter your age, grade, or academic year. Topics include:

**Study Skills**
- Building Study Habits
- Note-Taking
- Using Technology
- Scholarly Resources

**Life Skills**
- Getting Organized
- Motivation & Goals
- Healthy Habits
- Support Systems

Log in at **tutor.com/military**
and get the help you need to succeed.
Parents have always been caregivers and cheerleaders for their kids. This year, they’ve had to become academic mentors, too. To support parents during these unprecedented times, our experts have developed a brand-new series of Parent Coaching subjects.

On-demand, 1-to-1 topics include:

- Scheduling and Organization
- Setting Expectations
- Study Techniques
- Using Resources
- Motivation and Goals
- Managing Knowledge Gaps
- Finding Balance

Families thrive when everyone is supported.

Log in today at tutor.com/military